



# **CWDS Awards Contracts for Case Management Digital Service**

July 10, 2017 Comms Unit

## **Cambria Solutions and Accenture Start July 2017**

Child Welfare Digital Services (CWDS) has selected Cambria Solutions and Accenture from the state's Agile Development Pre-Qualified (ADPQ) vendor pool to work on the Case Management digital service. Case Management is the largest of eight services under development to create the system that will replace the existing Child Welfare Services / Case Management System (CWS/CMS) used by county case workers across California.

The Case Management digital service will provide county child welfare agencies a comprehensive, automated case management system that fully supports effective child welfare practices, and incorporates the functional requirements mandated by federal regulations. It will provide state and county caseworkers, supervisors, staff and managers with a simple and efficient tool for maintaining a case record in a variety of situations, including: family needs assessments, court supervised or voluntary in-home services, foster care placement, family reunification services, and permanency planning services.

The project is pioneering the development and operation of cloud-based software in the public sector, following a DevOps project lifecycle rather than a traditional design, development and implementation (DDI) / maintenance and operations (M&O) model. The project is taking an innovative new approach for California state government, using agile methodologies, free/open source software (FOSS) and user-centered design.

The project's first code release, in March 2017, came six months before the selection and award of a system integrator and two to three years before any working software would have occurred under the previous monolithic "waterfall" approach.